

Patient Story Evaluation Form

Date:

Preparation	
1. What is the story and why it has been selected / why is it being told?	
2. Will it present the organisation in a negative or positive way?	
3. Who is leading the story?	
4. How is the story being told and by whom?	
5. What support does the person presenting the story require?	
6. What actions / interventions have already taken place?	
Evaluation of the story	
7. Suggested questions that need to be answered a). b). c).	
8. What does the story add to our understanding of the quality of the service?	
9. What does the story tell us about progress towards our quality improvement goals	
10. What does it suggest about morale and organisational culture?	
11. What does it tell us about the context in which clinical staff work?	
12. What does it tell us about staff attitudes to harm?	
Actions	
13. What needs to be done immediately to make things right for the patient and prevent recurrence for other patients?	
14. What implications does it have for committee decisions?	
Review	
15. Was enough time spent on this item?	Yes <input type="checkbox"/> No <input type="checkbox"/>
16. What could have been done differently?	
17. What additional support / information needs to be sought to provide the committee with assurance of the quality of care?	