

Volunteer Role Description

Role Title: Mealtimes Companion Volunteer

Reporting to (title): Senior Nurse

Department: Various

Location: Broomfield Hospital

ROLE SUMMARY

We are currently seeking friendly, supportive and caring volunteers to help support patients at busy meal times

As a Mealtimes Companion you be encouraging patients to eat, cutting up food and feeding patients. You will receive training as a Mealtimes Companion and full support from the nursing team.

GENERAL RESPONSIBILITIES

- Preparing the ward and patients for mealtimes
- Providing help and assistance to patients who require additional support to eat their meal
- Offering encouragement and support to patients
- Sit and talk with patients who do not have visitors to make mealtimes a more social and enjoyable event during their stay

KNOWLEDGE AND SKILLS REQUIRED IN THE VOLUNTEER

The volunteer needs to be enthusiastic, flexible, patient and empathetic. Able to use own initiative and possess effective communication skills.

To attend Mealtimes Companion Training

Volunteers are reminded of the strict confidential nature of the role.

At no point is a volunteer to provide any clinical care to patients, or take on tasks that are the main duty of a paid worker. The aim of the role is to enhance the patient experience and make their time in hospital as comfortable as possible.